

# Buckinghamshire & Milton Keynes Fire Authority



<b>MEETING</b>	Overview and Audit Committee
<b>DATE OF MEETING</b>	18 July 2018
<b>OFFICER</b>	Julian Parsons, Head of Service Development
<b>LEAD MEMBER</b>	Councillor Teesdale
<b>SUBJECT OF THE REPORT</b>	<b>Emergency Response Performance Reporting</b>
<b>EXECUTIVE SUMMARY</b>	<p>The purpose of this report is to review how we currently measure and report our speed of response to emergency incidents. In particular, it considers how performance is reported to the Fire Authority and the general public and whether this form of reporting is sufficiently visible, transparent and comprehensible. The review will also consider how the data generated can be used by Service Managers to inform continuous improvement.</p> <p><i>It is not the purpose of this report to recommend a review of the standards of fire cover or how we distribute resources. These are currently determined by our 2015 – 2020 Public Safety Plan and will be considered within the scope of the work to develop the next Public Safety Plan which will cover the period 2020 – 2025.</i></p> <p>The report provides an overview of how response standards and associated performance reporting have evolved. The review also examined how other fire authorities report to see if there are good practices from which we can learn.</p> <p>The report also provides recommendations for the future measurement and reporting of speed of response to emergency incidents.</p> <p>The intention is to give a more transparent and representative reflection of the speed of our emergency response.</p>
<b>ACTION</b>	Decision.
<b>RECOMMENDATIONS</b>	It is recommended that the proposed changes and improvements to the emergency response performance reporting methodology be approved (as summarised in the 'Overall Recommendation' at page 2 of Appendix 1 and further detailed at Appendix 3 to this report).

<p><b>RISK MANAGEMENT</b></p>	<p><i>Implications for the Corporate Risk Assessments / Register status - no specific corporate risks identified as a result of the recommended changes to reporting. Improved transparency and understanding of response performance should have a positive impact on our ability to plan and manage risk in the community.</i></p> <p><i>Staffing Implications – None identified.</i></p> <p><i>Are there any new or increased <b>Privacy issues</b> that need to be considered and assessed? No privacy issues identified.</i></p> <p><i>Has an <a href="#"><u>Integrated Impact Assessment (IIA)</u></a> been completed to assess if the process, project or technology is intrusive? No – not required.</i></p> <p><i>Are there any new or increased People, Place, Health or Environmental issues that need to be considered and assessed? None Identified.</i></p>
<p><b>FINANCIAL IMPLICATIONS</b></p>	<p>The proposed changes do not generate any revenue or capital requirements as the changes can be effected from within existing budgets and people capacity.</p>
<p><b>LEGAL IMPLICATIONS</b></p>	<p>None Identified.</p>
<p><b>CONSISTENCY WITH THE PRINCIPLES OF THE DUTY TO COLLABORATE</b></p>	<p>This is not a current collaboration priority but opportunities for alignment with Thames Valley FRS partners could be considered in the future.</p>
<p><b>HEALTH AND SAFETY</b></p>	<p>No issues or requirements arising from the proposed changes to reporting.</p>
<p><b>EQUALITY AND DIVERSITY</b></p>	<p>No EDI issues identified.</p>
<p><b>USE OF RESOURCES</b></p>	<p><b>The arrangements for setting, reviewing and implementing strategic and operational objectives; Performance monitoring, including budget monitoring; achievement of strategic objectives and best value performance indicators:</b></p> <p>The recommended changes to reporting will enhance our ability to monitor and evaluate our performance against Strategic Objective three: “to provide a timely and proportionate response to incidents by allocating our assets and resources in relation to risk and demand”. The 2015-20 Corporate Plan specifically refers to the use of emergency response time trends to do this.</p> <p><b>Communication with stakeholders:</b>  Relevant functions including Service Delivery, Data Intelligence Team &amp; Thames Vally Fire Control Service were consulted and invited to contribute to the development of the proposals. These have been</p>

	<p>reviewed and approved by the Performance Management and Strategic Management Boards prior to submission to the O &amp; A Committee.</p> <p><b>The system of internal control:</b> The report recommends:</p> <ul style="list-style-type: none"> <li>• half yearly reporting to Performance Management Board, Senior Management Board and the Overview and Audit Committee on all response performance measures;</li> <li>• annual reporting via the balanced scorecard report, which is put in the public domain.</li> </ul> <p><b>The medium term financial strategy:</b> No implications arising as direct consequence of implementation of the recommendations. However, improved reporting could influence the future distribution of response resources in relation to risk and demand.</p> <p><b>The balance between spending and resources:</b> No additional expenditure or budget requirements arising as a direct result of the report or recommendations.</p> <p><b>The management of the asset base:</b> No immediate or direct implications for the Authority's asset</p> <p><b>The arrangements to promote and ensure probity and propriety:</b> The recommendations would improve the visibility and transparency of our emergency response performance.</p> <p><b>Environmental:</b> No direct environmental implications arising from the implementation of the recommendations.</p>
<p><b>PROVENANCE SECTION &amp; BACKGROUND PAPERS</b></p>	<p><b>Background</b> Detailed at Appendix 2.</p>
<p><b>APPENDICES</b></p>	<p>Appendix 1: Emergency Response Performance Reporting Review and Recommendations.</p> <p>Appendix 2: Background History – Standards of Fire Cover.</p> <p>Appendix 3: Future Reporting Format</p>
<p><b>TIME REQUIRED</b></p>	<p>15 Minutes</p>
<p><b>REPORT ORIGINATOR AND CONTACT</b></p>	<p>Stuart Gowanlock – Corporate Planning Manager <a href="mailto:sgowanlock@bucksfire.gov.uk">sgowanlock@bucksfire.gov.uk</a> 01296 744435</p>